

Welcome to ISA!

- **How can I have access to my schedule for the semester?**

You can access your student profile on Fénix (academic platform). All students have their own username (isa1xxxxx) and a personal password to log-in. To see the schedules go to: *My Fénix -> Services -> Calendar*

- **Is there any discount for Lisbon public transports?**

Yes, students up to the age of 23 are entitled to a discount on the monthly price. The International Relations Office can provide you with a signed and stamped document so that you can request the discount when you apply for the public transports card.

- **How can I pay the school accident insurance?**

The accident insurance costs 2.10€ and is paid in the Financial Department. The International Relations Office will help you with this procedure.

- **How can I request the student card?**

You will need to complete an on-line form. All incoming students received an email with instructions on how to do it. Once the card is ready (up to 2/3 weeks) you may collect it at “Expediente” office, right across the door of the International Relations Office.

- **Where can I eat at ISA?**

At the canteen you can have lunch for 2.80 € (meat, fish or vegetarian).

There are two cafeterias at ISA – Main Building and Library – where you can have full meals or snacks. There is also vending machines with snacks and drinks in some of ISA’s buildings.

- Comprehensive International Student Guide prepared by the University of Lisbon



- ISA’s Welcome Guide 2023/2024



- Survival Guide for Incoming Mobility Students by ESN Portugal

